

Cleaning Practitioner



**AMALGA
TRAINING**

A QCTO-aligned qualification that prepares learners to supervise cleaning services on site, manage organisational resources and ensure compliance with customer and safety requirements.

SAQA ID

121689

NQF LEVEL

3

MINIMUM CREDITS

120

DURATION

12 Months

▼ Purpose of the Qualification

The purpose of this qualification is to prepare a learner to function as a Cleaning Practitioner. A qualified Cleaning Practitioner supervises cleaning services, manages organisational resources, and ensures compliance with customer requirements, service level agreements, and the safety of staff and clients.

▼ Entry Requirements

A learner must hold **one** of the following:

- ▲ A **Grade 12 National Senior Certificate (NSC)** or **National Certificate (Vocational) (NCV)** at NQF Level 4.
- ▲ An **equivalent NQF Level 4 qualification**, demonstrating proven proficiency in Communication and Mathematical Literacy.

▼ A qualified learner will be able to:

Supervise and resource

01

Supervise all cleaning services on site and manage the organisational resources the operation depends on.

Comply and develop

02

Enforce OHS&E, POPIA and legal requirements, and implement on-site training, coaching and mentoring.

COMPLETION PATHWAY ► ALL THREE COMPONENTS, THEN THE EXTERNAL ASSESSMENT

1 COMPONENT

Knowledge

32 Credits

Theory, concepts and principles behind supervised cleaning.

2 COMPONENT

Practical Skills

32 Credits

Supervised practice of the occupational skills.

3 COMPONENT

Work Experience

56 Credits

Applied practice in a real workplace.

★ FINAL

EISA

External Assessment

Externally assessed once all modules are complete.

Three compulsory components

The qualification consists of three compulsory components aligned with QCTO standards. All three must be completed before a learner may attempt the External Integrated Summative Assessment (EISA).

120

TOTAL CREDITS

Knowledge Modules

32 CREDITS

Theory, principles and the statutory requirements that supervision depends on.

KM-01 Workplace fundamentals

KM-02 Basic supervisory skills

KM-03 Principles of cleaning

KM-04 Compliance to statutory legislation and legal requirements

Practical Skill Modules

32 CREDITS

Demonstrate the key workplace skills of the role in a controlled environment.

PM-01 Supervise the scope and application of work on site

PM-02 Implement on-site training, coaching, mentoring and counselling in the work environment

Work Experience Modules

56 CREDITS

Apply the skills in a real workplace, gathering evidence under supervision.

WM-01 Processes and procedures for supervising the scope of work on site

WM-02 Processes and procedures for the implementation of on-site training, coaching, mentoring and counselling in the work environment

EISA Eligibility

Before attempting the External Integrated Summative Assessment, a learner must provide a Statement of Results from a skills development provider confirming successful completion of:

- ✓ All knowledge modules
- ✓ All practical skill modules
- ✓ All work experience modules