

Specialist Hygiene and Cleaning Services



**AMALGA
TRAINING**

A national certificate that develops professional cleaners and team leaders for the hygiene and cleaning services industry — healthcare areas, carpets and upholstery, and specialised hard-floor care.

SAQA ID

36233

NQF LEVEL

2

MINIMUM CREDITS

120

DURATION

12 Months

▼ Purpose of the Qualification

The primary purpose of this qualification is to develop the foundational, practical and reflexive competencies required for a career in the hygiene and cleaning services industry. It promotes a culture of quality service and professionalism in the sector, and produces employable cleaners and team leaders, thereby positively impacting social and economic transformation.

▼ Entry Requirements

Registered learning assumed to be in place:

- ▲ **Communication / Language** at **NQF Level 1** or **ABET Level 4**.
- ▲ **Mathematics / Numeracy** at **NQF Level 1** or **ABET Level 4**.
- ▲ **RPL** is available for experienced workers through an accredited provider.

▼ A qualified learner will be able to:

Healthcare areas

01

Clean, sterilise and disinfect healthcare areas.

Carpets and upholstery

02

Clean carpet and upholstery using various prescribed methods of cleaning.

Scrubber-driers

03

Use scrubber-driers to clean hard and resilient floors.

Floor treatment

04

Strip, seal and wet vacuum floor surfaces.

COMPLETION PATHWAY ► FUNDAMENTAL, CORE AND ELECTIVE CREDITS, THEN CERTIFICATION

REGISTERED QUALIFICATION · LAST DATE FOR ENROLMENT 30 JUNE 2028

1 GROUP

Fundamental 43 Credits

Communication, numeracy and life skills.

2 GROUP

Core 51 Credits

Cleaning quality, safety and teamwork.

3 GROUP

Elective 46 Credits

Specialised cleaning, covering all four exit outcomes.



AWARD

Certification 140 Credits

Awarded on competence against all registered unit standards.

Six modules across the programme

The programme is geared towards application: 70% practical — 75% workplace implementation and 25% assessment activities — and 30% theory delivered as formal learning and workshop time. SAQA groups the same 140 credits as Fundamental 43, Core 51 and Elective (26 minimum).

140
PROGRAMME CREDITS

Registered minimum 120

Communication Skills

20 CREDITS

Oral communication, reading for meaning, writing for a defined context, and language use in occupational learning.

Mathematical Literacy

16 CREDITS

Number systems, patterns and functions, measurement and geometry, personal finance and basic statistics.

Health and Safety

7 CREDITS

Maintaining a safe working environment, personal hygiene and professional appearance, and HIV/AIDS awareness.

Teamwork and Conduct

39 CREDITS

Operating in a team, self-organisation, executing instructions, workplace ethics, customer service and coaching others.

Environmental Awareness

4 CREDITS

Environmental practice applied to everyday cleaning operations.

Specialised Cleaning

54 CREDITS

Cleaning quality principles and waste handling, plus the healthcare, carpet, upholstery and hard-floor techniques that carry the four exit outcomes.

Assessment & Certification

Assessment is conducted by the accredited skills development provider and externally moderated. A learner must be found competent in every module before the qualification is awarded.



Formative assessment

Ongoing checks during the hours of formal learning to confirm understanding of the theory.



Summative assessment

Practical demonstrations, observation checklists and a portfolio of evidence during workplace practice.



Workplace sign-off

The workplace mentor verifies that the learner consistently demonstrates the required competencies on site.